

# FAQs

## Frequently Asked Questions

**How many DIY buckets will I need?** Each bucket contains approximately 50 stems of mixed flowers, foliage and fillers and the number of buckets will depend on the size and number of vessels to be filled. A well filled medium sized jam jar could contain between 10-15 stems approximately.

**What flowers can I expect in DIY buckets?** We cannot specify any particular blooms in buckets – they contain a mixture of seasonal flowers, fillers, foliage and herbs and we choose whatever is looking good on the day of picking. We would of course try to take your colour preferences into account. Do not expect the buckets to contain all “premium” flowers such as peonies or David Austin type garden roses. You must also remember that flowers and foliage are natural products and are therefore subject to variations outwith our control. We will not be able to match the exact shade you want, indeed a whole variety of flowers or the entire farm may be wiped out due to difficult weather conditions and a multitude of other reasons. For these reasons we do not and cannot guarantee any particular item. We will of course do our absolute best and will always supply an equally beautiful alternative.

**Can I collect my flowers?** Yes. You should collect your flowers from us in Skirling. You will need to have somewhere cool and dark to keep them until you are ready to arrange.

**Can I send you a picture and you copy it?** Absolutely not! Our flowers are natural, fresh and have a style all their own. We can use pictures as inspiration to interpret your vision not as a template. Schoolhouse Flowers is not a traditional High Street florist. The arrangements, like the flowers, are natural and with an unstructured, loose style. Traditionally trained florists do offer a prescriptive service and we recommend you make contact with one of them.

**Can you deliver our flowers for free?** DIY buckets should be collected from us. We can make one delivery of your wedding flowers for free in the immediate area of Broughton and Biggar but multiple addresses or further afield will incur a delivery charge of mileage and time (depending on location).

**Can I get my booking fee back if I change my mind?** No. The booking fee is deducted from the total balance but is not refundable if you decide not to go ahead for any reason. Payment of the booking fee confirms that you have read and accepted the terms and conditions of our business. Please note that these FAQs also form part of the terms and conditions.

**Do I need to have a face to face meeting?** Not necessarily, in fact a lot of the weddings/events we are involved with do not include a face to face meeting.

**Why should I tell you my budget?** Many people are reluctant to reveal their budget for flowers but it is important to be open about this from the start. Even if you don't have a specific budget at least consider how much you would be comfortable spending on your flowers. We need to have a figure to aim at before giving you a price. Revealing your budget does not make the flowers more expensive – it only ensures that you get best value for your money, focusing on what your priorities are.

**Please note that these FAQs form part of our terms and conditions and should be read as such.**